



**USER MANUAL  
3800 Gateway  
U9922-G38(EU)  
(P/N: 40995G-02)**



## Cautions and Warnings

**READ AND SAVE THESE INSTRUCTIONS.** Follow the instructions in this installation manual. These instructions must be followed to avoid damage to this product and associated equipment. Product operation and reliability depends on proper usage.



**DO NOT INSTALL ANY DAVID CLARK COMPANY PRODUCT THAT APPEARS DAMAGED.** Upon unpacking your David Clark product, inspect the contents for shipping damage. If damage is apparent, immediately file a claim with the carrier and notify your David Clark product supplier.



**ELECTRICAL HAZARD** - Disconnect electrical power when making any internal adjustments or repairs. All repairs should be performed by a representative or authorized agent of the David Clark Company.



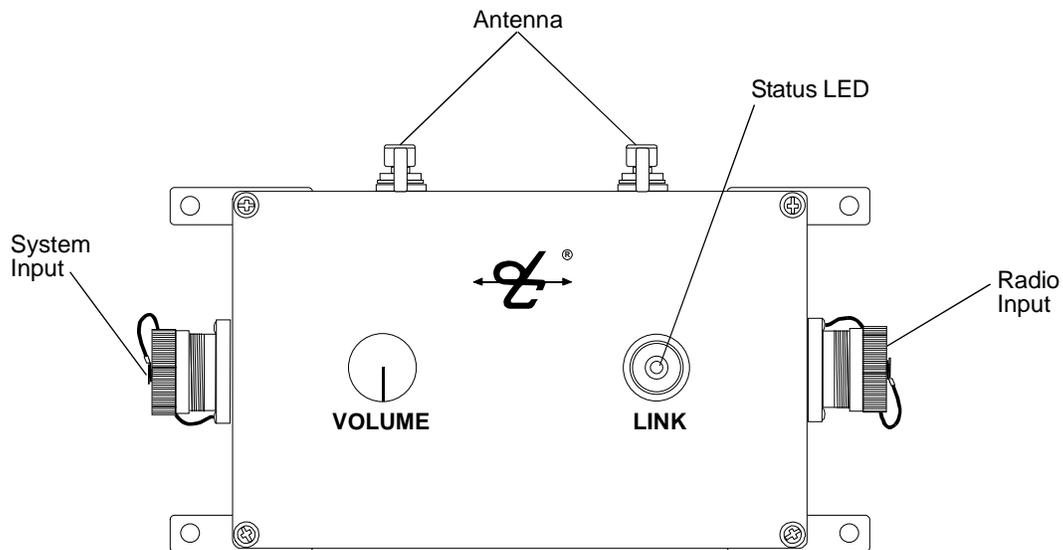
**STATIC HAZARD** - Static electricity can damage components. Therefore, be sure to ground yourself before opening or installing components.



**LI-POLYMER** - This product is used with Li-Polymer batteries. Do not incinerate, disassemble, short circuit, or expose the battery to high temperatures. Battery must be disposed of properly in accordance with local regulations.

## Overview

The U9922-G38(EU) (40995G-02) 3800 Gateway is a fixed-mounted wireless communication device that when used in conjunction with one or more U9910-BSW(EU) (40992G-03) or U9912-BSW(EU) (40992G-04) Wireless Belt Stations becomes part of a wireless intercom system. The U9922-G38(EU) provides communication for up to four users as well as an interface to an existing David Clark Model 3800 wired intercom system. Additionally, the U9922-G38(EU) can be used as a stand-alone wireless intercom gateway with two-way radio interface. Up to four U9922-G38(EU) gateways can be connected for up to 16 wireless users on one system by using the U9925-GEM (40995G-03) Gateway Expansion Module. (See U9925-GEM User Manual for details.)



**Figure 1: Overview of Gateway**

## Installation

### *Intercom Interface*

The U9922-G38(EU) can be configured in one of three ways: **3800 Interface, Stand-alone, and Expansion Module.**

#### 3800 Interface

This configuration adds wireless capability to an existing 3800 wired intercom system and can replace a U3811 or U3815 radio interface module (see 3800 system documentation for further details.) In this way, all wired and wireless users may communicate with each other as well as talk over and listen to a two-way radio. A C38-xx system cable and optional C3821 radio interface cable are required for this configuration.

#### Stand-alone

Stand-alone configuration creates an ad-hoc wireless intercom and adds access to a two-way radio. This configuration does not connect to a 3800 wired intercom system. A C99-22PW (18748G-24) power cable and optional C3821 radio interface cable are required for this configuration.

#### Expansion Module

Expansion module configuration allows up to 16 wireless users to communicate. A U9925-GEM Gateway Expansion Module is required along with a C99-22MS interface cable for each U9922-G38(EU) gateway to be used and one C98-20PW power cable. In this configuration, if a two-way radio is used, it must be connected to the radio input on each gateway.

### *Antenna*

The U9922-G38(EU) has two external antenna connections and is supplied with one whip style antenna. In most applications a single whip antenna is sufficient. However the optional remote antenna kit (P/N: 40688G-93 for mag-mount, 40688G-96 for permanent install) is available should more range be desired. In this case, we recommend keeping one whip antenna connected directly to the U9922-G38(EU) and routing the remote antenna somewhere else (such as on the roof of a vehicle).

Choose an open, clear location for the remote antenna and route the coaxial cable away from any busy areas, preferably behind panels or in conduits.

**This device has been designed to operate with the antennas listed below, and having a maximum gain of 3 dB. Antennas not included in this list or having a gain greater than 3 dB are strictly prohibited for use with this device. The required antenna impedance is 50 ohms.**

#### **Acceptable antennas for use with this product:**

- Whip Antenna (P/N: 40688G-92)
- Remote Antenna Kit, Mag-Mount (P/N: 40688G-93)
- Remote Antenna Kit, Permanent (P/N: 40688G-96)

## Linking

Before a belt station and a gateway can be connected, they must first be **linked**. As a security measure, the **close-link** feature requires devices to be in proximity of about 1 to 3 ft (0.3 to 0.9m) in order to successfully link. This ensures that the units are not inadvertently linked with other units on the premises.

Linking procedure:

1. Ensure units are within 1 to 3 ft (0.3 to 0.9m) of each other.
2. Simultaneously (within 1-2 sec) press and release the LINK button on the U9922-G38(EU) and the belt station to link with.
3. Amber LED's will flash quickly on both devices. A momentary red LED indicates a successful close-link.
4. Upon successful link the U9922-G38(EU) will attempt to establish a connection with the belt station.
5. Upon successfully establishing connection the LED on the gateway will flash a green pattern corresponding to the number of belt stations connected.

### Tip:

Once linked, the devices will not need to be linked again unless they are purged (see **Purging**).

Each belt station is able to be linked to only one gateway at a time. A gateway can have up to six belt stations linked and be connected to four of those six at one time.

## Status Indications

The LINK button has a multi-color LED in the center which serves as a status indication for the gateway. **Table 1** below lists these states.

**Table 1: LED Status Indications**

LED Color	Blink Rate	Status
Red	Solid	Initializing/power up
Red	Once	Connection Dropped
Red	Once	Connection Established
Red	Any	Low battery (approx. 1 hr remaining)
Orange	Slow	Idle/Disconnected
Orange	Fast	Linking/Connection in Progress
Orange	Solid	PTT asserted
Green	Slow	Connected (pattern indicates number of belt stations connected)

## Operation

### *Communication*

All connected belt stations will be able to communicate with each other through the U9922-G38(EU) while in range (and per the VOX settings on each VOX belt station.) Additionally, all belt station users will have communication over the intercom. If a two-way radio is installed to the U9922-G38(EU), pressing the PTT button on a VOX belt station will allow the user to transmit over the system's two-way radio. Pressing the PTT overrides the VOX setting on a VOX belt station. Multiple belt station users may PTT and thus speak over the two-way radio simultaneously. For more information consult the user manual for the belt station.

### **Tip:**

Wireless users who are not pressing PTT while another wireless user is pressing PTT will not be heard on the wired intercom while the PTT remains pressed.

### *Intercom Level Adjustment*

Audio levels can vary between intercoms, mainly due to the system level setting on the wired intercom. To compensate for this, the U9922-G38(EU) has the ability to adjust its receive level from the intercom using the **Volume** knob (see **Figure 1**). Turning this knob will increase or decrease the audio level coming from the wired intercom into the gateway. Perform this adjustment to obtain optimum performance.

#### Intercom Level Adjustment Procedure

1. Connect at least one belt station to the U9922-G38(EU) gateway and ensure sidetone is present (see belt station User Manual).
2. Begin speaking and slowly turn the **Volume** knob on the U9922-G38(EU) clockwise until you hear an echo of your own voice.
3. Continue speaking and turn the **Volume** knob counter-clockwise until the echo stops.
4. You may wish to verify communication with someone hard-wired to the intercom.

### *Radio Level Adjustment*

Audio levels to and from a two-way radio can also vary between radio models and manufacturers. To adjust the U9922-G38(EU) for a particular radio, follow the procedures below.

### Radio Transmit Level Adjustment Procedure

**Note:** A radio service monitor is recommended for this adjustment.

1. Connect at least one belt station to the U9922-G38(EU) gateway and ensure sidetone is present (see belt station User Manual).
2. Open the cover of the U9922-G38(EU) and find the large silver knob.
3. Press and hold the PTT and speak clearly and loudly into the microphone.
4. Slowly turn the knob until the radio service monitor reads 4.0-4.5kHz deviation.
  - a. Clockwise to increase level; counter-clockwise to decrease

### Radio Receive Level Adjustment Procedure

1. Connect at least one belt station to the U9922-G38(EU) gateway and ensure side-tone is present (see belt station User Manual).
2. Open the cover of the U9922-G38(EU) and find the large silver knob.
3. Tune the radio to a continuous transmission (such as NWS) or transmit a test signal from another radio.
4. Adjust the volume control on the radio to a level slightly higher than typical.
5. Slowly turn the knob until you hear a loud and clear signal on the wireless intercom.
  - a. Clockwise to increase level; counter-clockwise to decrease

### *Range*

The range of a belt station and a gateway can be up to 500ft (150m). If you are in an environment with metal or concrete walls, this range could be reduced. If the belt station enters into a "fringe" reception area, a brief sequence of three beeps will be heard in the headset. This is to serve as a warning of a possible disconnection if conditions are not improved. When possible, the user should attempt to regain line-of-sight contact with the controller. When the belt station travels out of range of the gateway, a voice alert will indicate that the connection has been lost. To reconnect, simply move back into range and connection with the gateway will automatically be reestablished, also noted by a voice alert.

## **Purging**

In some circumstances it may be desired to "purge" the U9922-G38(EU) of some of its linked belt stations. Typically purging is not necessary unless there are multiple gateways in the same vicinity and you wish to remove a belt station from this gateway and link to a different gateway. A gateway can link up to six belt stations where a belt station can be linked to only one gateway at a time.

## Smart Purge

A *smart purge* is the purge method employed for the U9922-G38(EU), in which only unwanted links are removed from the gateway. When this procedure is complete, only belt stations that are connected to the gateway remain linked. All other belt station links will have been removed (see the belt station User Manual for the individual belt station purging procedure when remaining link purging may be necessary.)

### Smart Purge procedure

1. Ensure gateway is powered on and functioning.
2. Disconnect all belt stations to be purged (power off the belt stations).
3. Verify the number of green LED flashes on the gateway matches the number of belt stations to be kept linked.
4. Press and hold LINK button on the gateway for 30 seconds until LED quickly flashes red.
5. Release LINK button.

## Troubleshooting

**Table 2: Troubleshooting**

<b>Problem</b>	<b>Solution</b>
Gateway will not turn on	Review <i>Installation</i> procedure Ensure wiring is correct.
Cannot link a belt station	Review <i>Linking</i> procedure Ensure units are within 1 to 3ft (0.3 to 0.9m) of each other while linking Try a <i>Smart Purge</i>
Cannot speak over two-way radio	PTT not pressed No radio connected to U9922-G38(EU)

## Replacement Parts

- System cable (C38-xx; number after dash indicates length in feet)
- Power Cable (C99-22PW, P/N:18748G-24)
- Radio Interface Cable (C3821, P/N: 18747G-06)
- Whip Antenna (P/N: 40688G-92)
- Remote Antenna Kit, Mag-Mount (P/N: 40688G-93)
- Remote Antenna Kit, Permanent (P/N: 40688G-96)

## Care and Maintenance

The U9922-G(EU) is not user serviceable. Do not attempt to open the enclosure (unless adjusting the radio level per the procedures noted in this manual.) If this product requires service, please contact the David Clark Customer Service department:

- **Phone:** 800.298.6235
- **E-Mail:** [serviceWWW@DavidClark.com](mailto:serviceWWW@DavidClark.com)
- **By Mail:** Customer Service  
David Clark Company  
360 Franklin Street  
Worcester, MA 01604

If necessary, the U9922-G38(EU) may be wiped down with a mild soap and water mixture. Although it is a sealed device designed to withstand submersion in water to 1 meter, do not unnecessarily submerge this product in water. Avoid storage of this product in direct sunlight or high temperature environments.

## Specifications

Frequency Range	1880 MHz - 1900 MHz (EU)
Average RF Power Output	10 mW (250 mW peak) (EU)
Range	500 ft (150m) line-of-sight (nominal)
Operating Temperature	-14°F to 131°F (-10°C to +55°C)
Storage Temperature	-4°F to 140°F (-20°C to +60°C)
Power Requirements	8 to 32 VDC

## Unauthorized Changes

Changes or modifications not expressly approved by David Clark Company, Inc. could void the users' authority to operate the equipment.

## Usage Restrictions

Due to the DECT frequencies used, this product is licensed for operation only in the European Union countries and those countries that have approved the DECT EU Standard.